The Changing Workplace: Improving Collaboration & Communication

Administrators’ Days
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Making Connections to AQuESTT

Positive Partnerships, Relationships, & Student Success
Making Connections to AQuEESTT
The Multigenerational Workplace
Defining the Generations

- **Traditionalists 1922-1943**
- **Baby Boomers 1944-1964**
- **Gen Xers 1965-1981**
- **Millennials 1982-2000**
Which generational characteristics most closely align with your workplace preferences?
Similarities Across the Generations

1. Work viewed as a vehicle for personal fulfillment and satisfaction
2. Feeling valued on the job = Highest indicator of satisfaction
3. Supportive work environment where they are recognized & appreciated
4. Career development is a priority
5. Flexibility is important

Generations at Work

Mentimeter

Go to www.menti.com
Collaboration Across the Generations

Titanium Rule: Do unto others, keeping their preferences in mind.

Etiquette In the Workplace

OFFICE PARTY

Again, That's Not What I Meant

http://orig09.deviantart.net/1382/f/2008/092/6/2/office_party_by_dburn13579.jpg
Basic Etiquette Workplace Rules

- Make eye contact
- Be a good listener
- Wait your turn to speak
- Acknowledge when someone has spoken to you
- Avoid negative body language

In other words...create workplace norms
Differentiating Professional Learning

Learning Characteristics

Traditionalists - best able to deal with long lectures and less interaction

Boomers - impatient with repeating learning they feel they have covered in the past/value social interaction and respect

Gen Xers - want to be clearly and efficiently told what they are responsible for and then left alone to get it done

Millennials - want active, hands-on learning in cooperative groups/want information delivered in small chunks
Communication and Collaboration Resources

http://ecx.images-amazon.com/images/I/51xU7QmaV7L._SX348_BO1,204,203,200_.jpg

http://ecx.images-amazon.com/images/I/41qYbMR%2B9xL.jpg
Questions

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